



SURYODAY

A BANK OF SMILES

TRAINING FOR CASH DEPOSIT

Mobisafar Making India Digital **SURYODAY** A BANK OF SMILES

Certificate No. : xxxxxxxxxxxx

CERTIFICATE OF APPOINTMENT OF BUSINESS CORRESPONDENT AGENT

Suryoday Small Finance Bank Limited has Appointed Mobisafar Services Private Limited as Corporate Business Correspondent for the Bank

Mobisafar Services Private Limited is Pleased to Appoint

Mr./Ms. : xxxxxxxxxxxxxxxxxxxxxxxxx

Address : xxxxxxxxxxxxxxxxxxxxxxxxx

AS BUSINESS CORRESPONDENT AGENT OF MOBISAFAR SERVICES PRIVATE LIMITED
Code : xxxxxxxxxxxx

Bank : xxxxxxxxxx
City/Location : xxxxxxxx
Branch Name : xxxxxxxx

Mobisafar Services Pvt. Ltd.
B-10/1A Parkside Court Business Park,
Phase - 1B, Park Road, Chandigarh
Road, Ludhiana 141013
Tel : 9840 810888
Web : www.mobisafar.com

This is a computer generated certificate and does not require signature.

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Authorized Business Correspondent:

SURYODAY A BANK OF SMILES

Customer Service Point

CASH DEPOSIT पैसे जमा **CASH WITHDRAWAL** पैसे का출 **SAVING ACCOUNT OPENING** बचत खाते खोलना

FIXED DEPOSIT संचयित धन **RECURRING DEPOSIT** संचयित धन

STANDARD SERVICES:

Call: 011-26100000 | Toll Free Number: (800)250771 | Email: care@mobisafar.com | Website: www.mobisafar.com
Customer Care: 011-26100000

MOBISAFAR BANK MITRA

Open

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Suryoday Escalation Matrix for Business Correspondent Agent of Suryoday Small Finance Bank Ltd.

Escalation Points	Timing	Contact No.
Level 1 Mobisafar Services Pvt. Ltd. care@mobisafar.com	9:00 am - 6:00 pm	011-26100000
Level 2 Suryoday Small Finance Bank Ltd. Customer Care	24x7	1800-264-1111

Note: In case of further escalations please write to the Principal Head Officer of care@mobisafar.com or call on 011-26100000 (during the service hours) or contact with the Business Correspondent Agent and customers are advised to refer the same before doing any banking transactions.

Service Charges

Service	Chargeable
Cash Deposit	Rs.
Cash Withdrawal	Rs.
Recurring Deposit	Rs.
Account Opening	Rs.
ATM/Service	Rs.

The customer is advised to abide with the following:

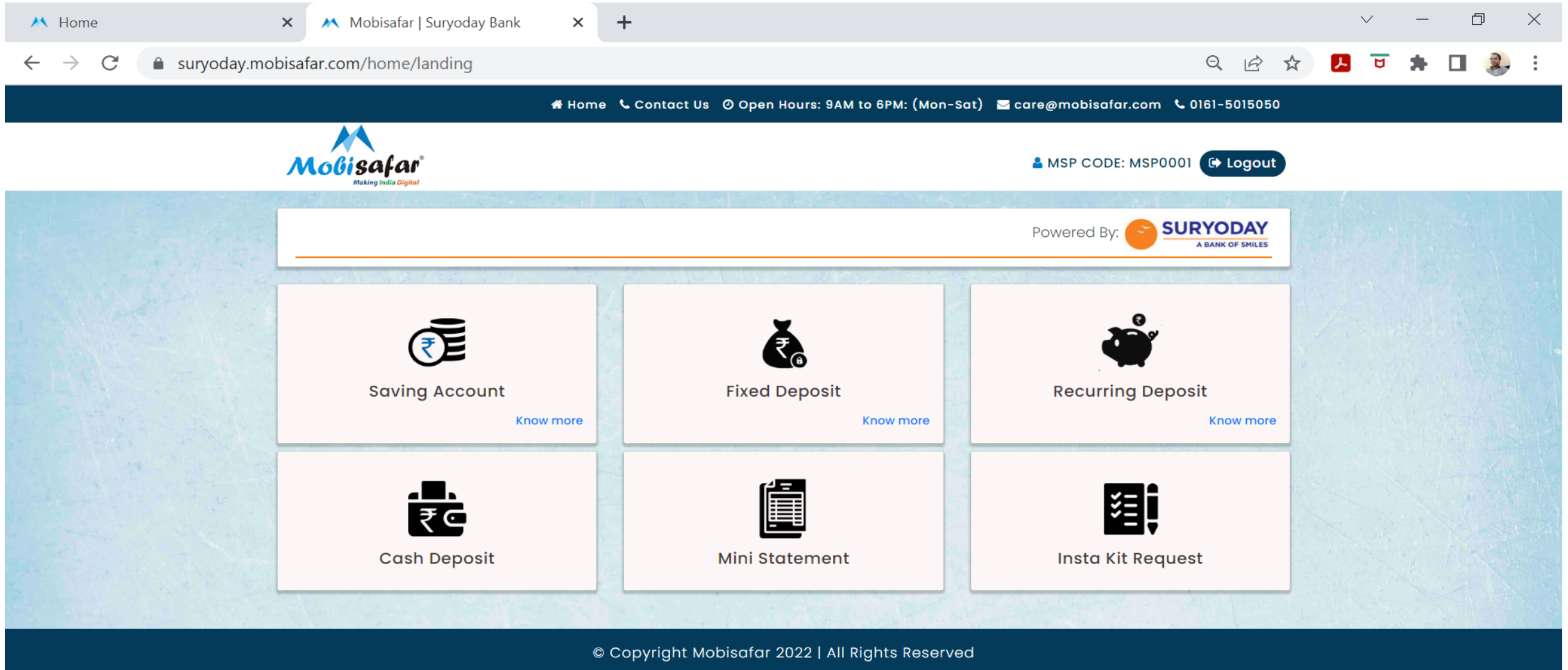
- Mobisafar Services Pvt. Ltd. is only a Business Correspondent (BC) of Suryoday Small Finance Bank Ltd. The latter is a BC Agent of Suryoday Small Finance Bank Ltd. through Mobisafar Services Pvt. Ltd.
- The fees/charges mentioned above are inclusive of all taxes including GST.
- If the customer is charged in excess of the fees/charges mentioned above, he/she should contact Mobisafar Services Pvt. Ltd. Customer Care Number 011-26100000.
- The above mentioned service charges are approved by Suryoday Small Finance Bank Ltd. and will remain in force until further notice.

Mobisafar Services Pvt. Ltd. **Suryoday Small Finance Bank Ltd.**

Mobisafar Services Pvt. Ltd.
B-10/1A Parkside Court Business Park, Phase - 1B, Park Road, Chandigarh
Road, Ludhiana 141013

Suryoday Small Finance Bank Limited
111, Bhambra Terrace, Park Road, Sector 11, GND
Banglow, Near Gurgaon, Haryana, 122001

Select cash deposit at home page.



The screenshot shows the Mobisafar home page in a browser. The browser tabs include 'Home' and 'Mobisafar | Suryoday Bank'. The address bar shows 'suryoday.mobisafar.com/home/landing'. The page header includes navigation links for Home, Contact Us, Open Hours (9AM to 6PM: Mon-Sat), and contact information (care@mobisafar.com, 0161-5015050). The Mobisafar logo is on the left, and the user is logged in with an MSP CODE of MSP0001 and a Logout button. The main content area is powered by SURYODAY (A BANK OF SMILES) and features six service tiles: Saving Account, Fixed Deposit, Recurring Deposit, Cash Deposit, Mini Statement, and Insta Kit Request. Each tile has an icon and a 'Know more' link.

Home Contact Us Open Hours: 9AM to 6PM: (Mon-Sat) care@mobisafar.com 0161-5015050

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MSP CODE: MSP0001 Logout

Powered By: **SURYODAY**
A BANK OF SMILES

Saving Account
Know more

Fixed Deposit
Know more

Recurring Deposit
Know more

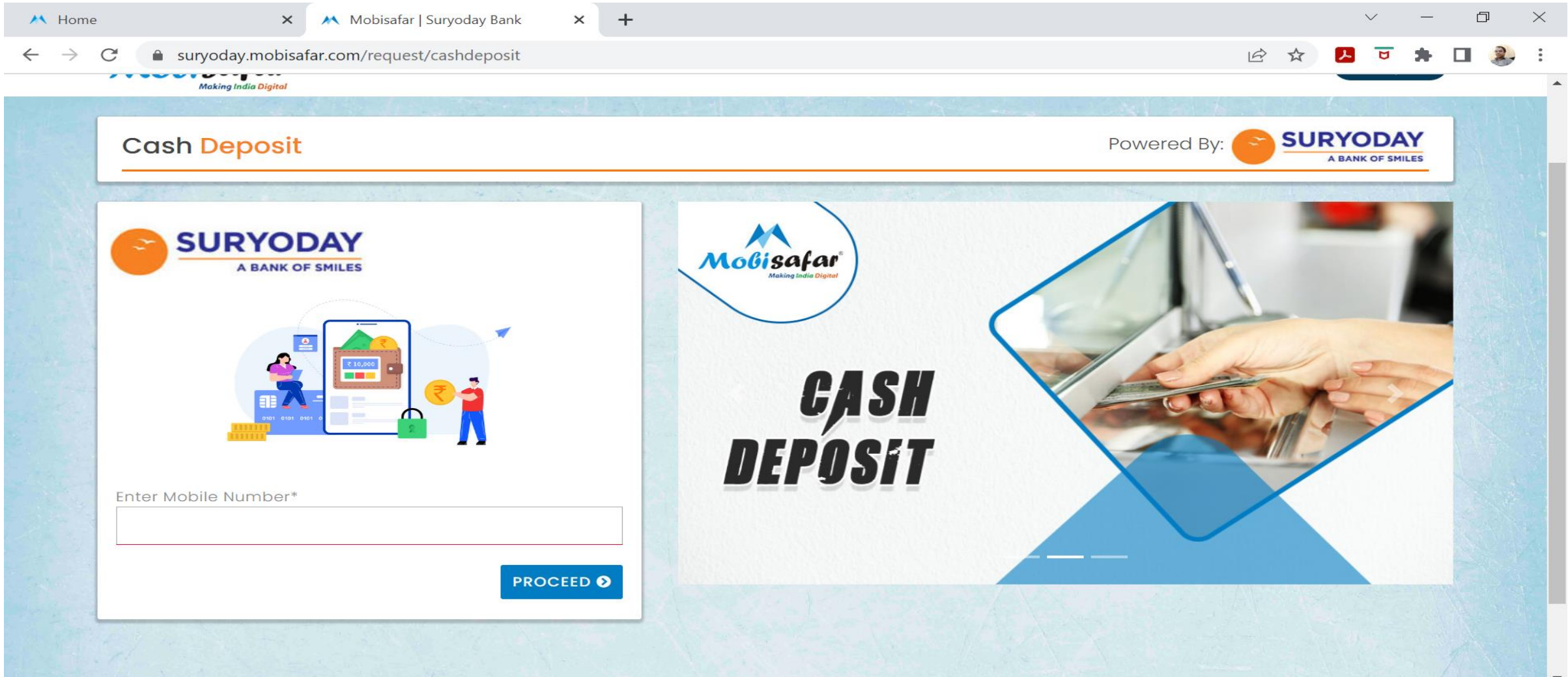
Cash Deposit

Mini Statement

Insta Kit Request

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Enter mobile number & proceed.



The screenshot shows a web browser window with the address bar displaying `suryoday.mobisafar.com/request/cashdeposit`. The page header includes the text "Cash Deposit" on the left and "Powered By: SURYODAY A BANK OF SMILES" on the right. The main content area is split into two sections. The left section features the Suryoday logo, an illustration of a person using a smartphone with a deposit amount of ₹ 10,000, and a text input field labeled "Enter Mobile Number*" with a "PROCEED" button below it. The right section features the Mobisafar logo and a large graphic with the text "CASH DEPOSIT" overlaid on an image of hands exchanging a banknote.

Home Mobisafar | Suryoday Bank

suryoday.mobisafar.com/request/cashdeposit

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Cash Deposit

Powered By: **SURYODAY**
A BANK OF SMILES

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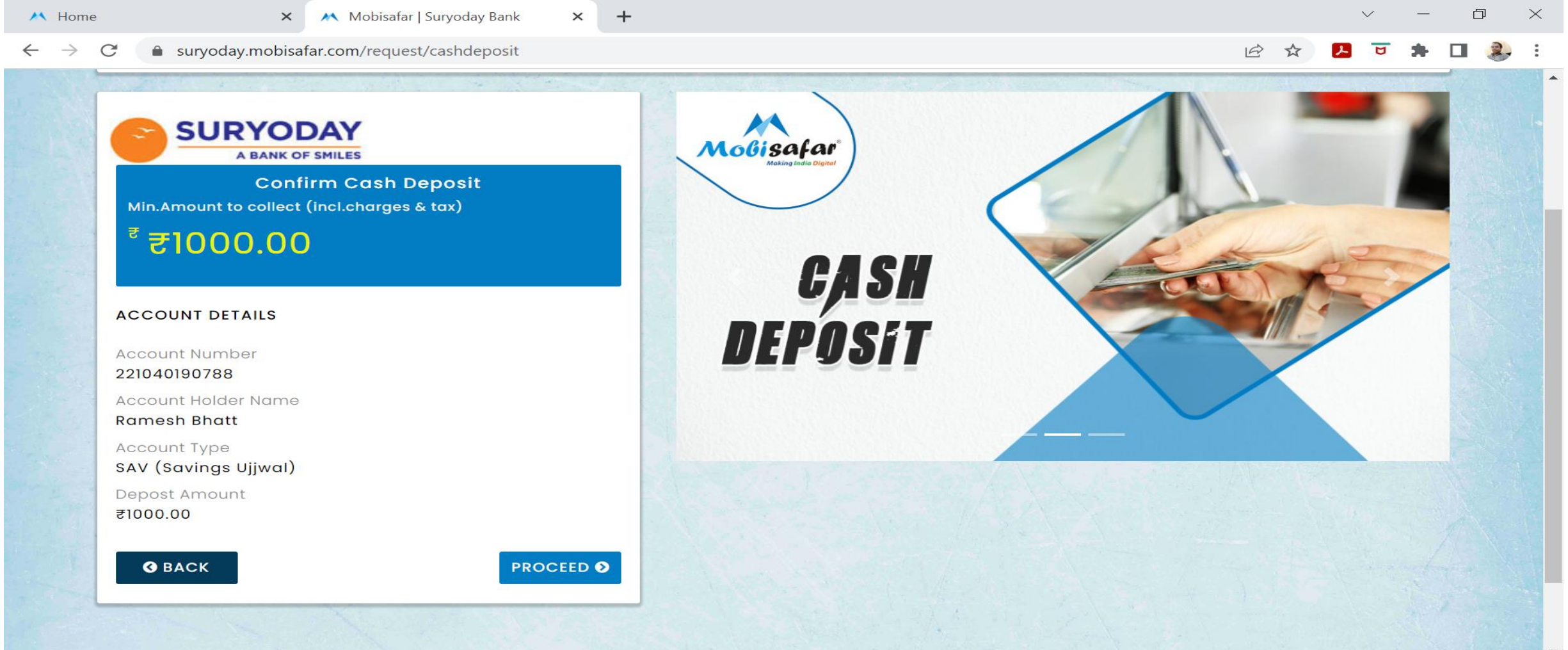
Enter Mobile Number*

PROCEED

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CASH DEPOSIT

Confirm cash deposit details & proceed.



The screenshot shows a web browser window with the URL `suryoday.mobisafar.com/request/cashdeposit`. The page content is as follows:

SURYODAY
A BANK OF SMILES

Confirm Cash Deposit
Min.Amount to collect (incl.charges & tax)
₹ **₹1000.00**

ACCOUNT DETAILS

Account Number
221040190788

Account Holder Name
Ramesh Bhatt

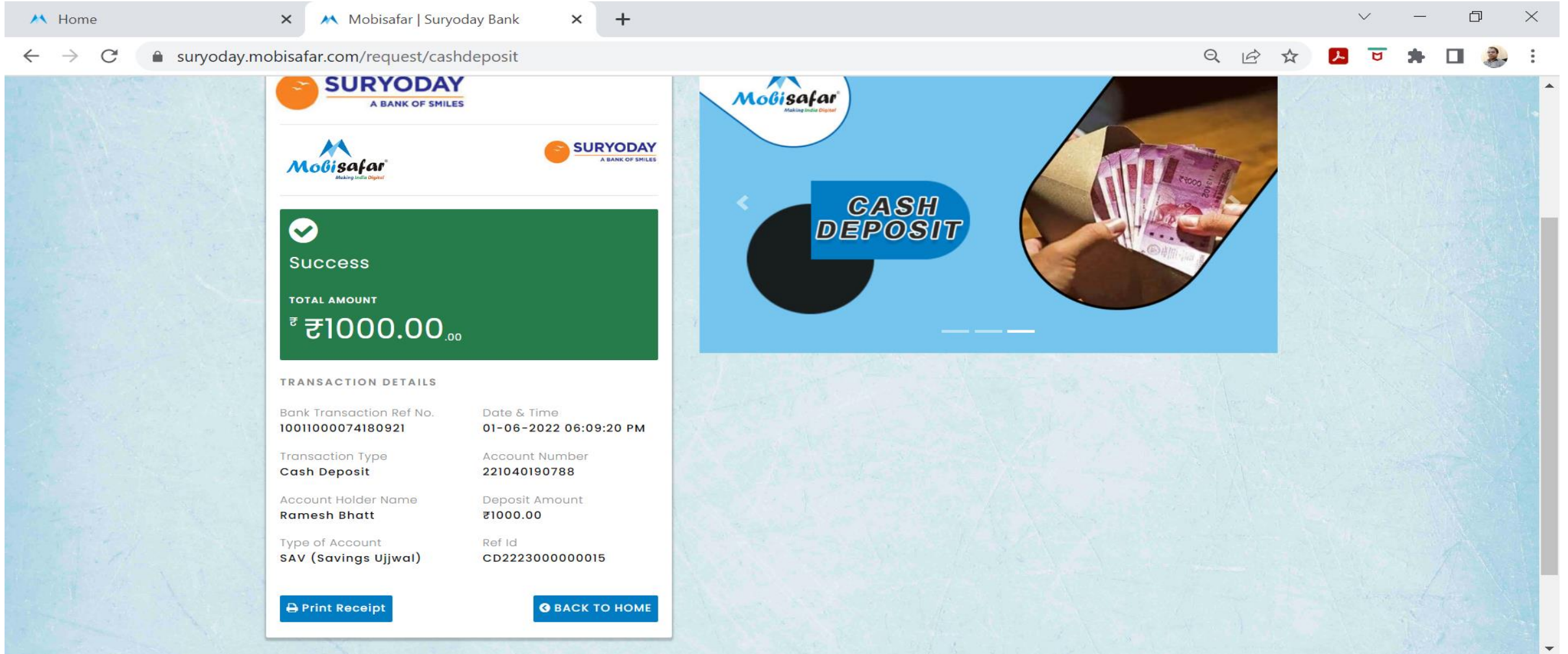
Account Type
SAV (Savings Ujjwal)

Depost Amount
₹1000.00

BACK **PROCEED**

The right side of the page features a large graphic with the text **CASH DEPOSIT** and an image of hands exchanging a banknote.

Cash deposit successful. Details will appear on the screen.
Click on print receipt.




Home x Mobisafar | Suryoday Bank x +

suryoday.mobisafar.com/request/cashdeposit

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 **Success**

TOTAL AMOUNT
₹ ₹1000.00.00


TRANSACTION DETAILS

Bank Transaction Ref No. 10011000074180921	Date & Time 01-06-2022 06:09:20 PM
Transaction Type Cash Deposit	Account Number 221040190788
Account Holder Name Ramesh Bhatt	Deposit Amount ₹1000.00
Type of Account SAV (Savings Ujjwal)	Ref Id CD2223000000015

[Print Receipt](#) [BACK TO HOME](#)

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CASH DEPOSIT





THANK YOU